



**Silicon Valley Clean Energy  
Customer Program Advisory Group Meeting**

Wednesday, August 15, 2018  
11:00 am

Sunnyvale Community Center | Recreation Center  
Neighborhood Room  
550 E. Remington Drive  
Sunnyvale, CA

Courtenay C. Corrigan, Chair  
Town of Los Altos Hills

Margaret Abe-Koga, Vice Chair  
City of Mountain View

Liz Gibbons  
City of Campbell

Rod Sinks  
City of Cupertino

Daniel Harney  
City of Gilroy

Jeannie Bruins  
City of Los Altos

Rob Rennie  
Town of Los Gatos

Marsha Grilli  
City of Milpitas

Burton Craig  
City of Monte Sereno

Steve Tate  
City of Morgan Hill

Dave Cortese  
County of Santa Clara

Howard Miller  
City of Saratoga

Nancy Smith  
City of Sunnyvale

**AGENDA**

Call to Order

Roll Call

Public Comment on Matters Not Listed on the Agenda

*The public may provide comments on any item not on the Agenda. Speakers are limited to 3 minutes each.*

Consent Calendar

- 1) Approve Minutes of the July 18, 2018, Customer Program Advisory Group Meeting

Regular Calendar

- 2) SVCE Member Agency Working Group Recommendations Debrief (Discussion)
- 3) SVCE High-level Roadmap Draft (Discussion)
- 4) Customer Program Advisory Group Term Length (Discussion)
- 5) Electricity Monitoring, Electricity Bill Explorer, Residential BE Ready Deep Dive and SVCE's Customer Resource Center (Discussion)

Committee/Staff Remarks and Future Agenda Items

Adjourn

[svcleanenergy.org](http://svcleanenergy.org)

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Sunnyvale, CA 94087



**Silicon Valley Clean Energy Authority  
Customer Program Advisory Group Meeting**

Wednesday, July 18, 2018

11:00 am

Sunnyvale Recreation Center  
Neighborhood Room  
550 E. Remington Drive  
Sunnyvale, CA

**DRAFT MINUTES**

**Call to Order**

SVCE CPAG Vice Chair, Tara Martin-Milius, called the meeting to order at 11:09 a.m.

**Roll Call**

**Present:**

Member Donald Weiden, City of Los Altos  
Member George Parton, Town of Los Gatos  
Member Robert Brewer, City of Mountain View  
Member Sandeep Muju, City of Saratoga  
Member Jeff Homan, City of Mountain View  
Member Douglas Kunz, City of Sunnyvale  
Member Tara Martin-Milius, City of Sunnyvale  
Member James Tuleya, City of Sunnyvale  
Member Pamela Garcia, Unincorporated Santa Clara County

**Absent:**

Member Gary Latshaw, City of Cupertino  
Member Tara Sreekrishnan, City of Cupertino  
Member Peter Evans, Town of Los Altos Hills  
Member Thomas Clavel, City of Milpitas  
Member Bryan Mekechuk, City of Monte Sereno  
Member Tristan Mecham, Unincorporated Santa Clara County

**Public Comment on Matters Not Listed on the Agenda**

Patti Sexton, resident of Milpitas, noted she was interested in learning of SVCE's plans to reduce greenhouse gas emissions. Sexton commented she has used several systems relating to energy electricity monitoring, and is currently working as an energy coach.

**Consent Calendar**

Board Clerk Andrea Pizano requested the following amendment to the draft minutes:

Item 4) *SVCE Heat Pump Water Heater Grant Award*: San Mateo Utility District should be changed to Sacramento Municipal Utility District.

Board Clerk Pizano responded to a question from Member Brewer regarding attendance of Member Mekechuk at the last meeting.

MOTION: Member Tuleya moved and Member Brewer seconded the motion to approve the Consent Calendar with the proposed amendment to the draft minutes.

The motion carried unanimously with Chair Evans and Members Latshaw, Sreekrishnan, Clavel, Mekechuk and Mecham absent.

### **1a) Approve Minutes of the June 20, 2018, Customer Program Advisory Group Meeting**

#### **Regular Calendar**

### **2) Program Presentation by Acterra (Discussion)**

Vice Chair Martin-Milius introduced Julie Noblitt, Energy and Climate Program Director for Acterra, who provided brief comments and presented a PowerPoint presentation on Acterra's Green@Home program. Noblitt responded to Staff and member questions.

Vice Chair Martin-Milius announced a short break for lunch at 11:51 a.m.

### **3) Residential Electricity Monitoring and Electricity Bill Explorer Deep Dive (Discussion)**

The group reconvened at 12:04 p.m. with Chair Evans and Members Latshaw, Sreekrishnan, Clavel, Mekechuk and Mecham absent.

Community Outreach Specialist Sarah Jo Manson introduced the item.

#### **3.1 Existing Technologies and Program Experience**

Community Outreach Specialist Manson presented a PowerPoint presentation on various existing technology options for electricity monitoring and energy bill assistance for residents.

Vice Chair Martin-Milius opened public comment.

Patti Sexton supported classifying Home Energy Analytics (HEA) as a technology option falling under the *Electricity Bill Explorer* category, and noted HEA software has an aspect of energy monitoring.

Following discussion on Item 3.1, the group heard Item 4.

### **4) Current Utility Programs Available to SVCE Customers (Discussion)**

Director of Decarbonization and Grid Innovation Programs Aimee Bailey continued the PowerPoint presentation and discussed current utility programs available to SVCE customers; Director of Account Services & Customer Relations Don Bray and Account Services Manager John Supp provided additional information.

The group considered and discussed the following questions:

How could SVCE prioritize program development given existing non-SVCE program offerings?

Under what circumstances should SVCE consider offering a program that overlaps in its objectives to an existing, non-SVCE program offering?

What role could SVCE have in promoting non-SVCE administered energy efficiency programs?

Vice Chair Martin-Milius opened public comment.

Patti Sexton noted she was thankful for the information provided from the meeting. Sexton commented real time engagement should be provided with bill exploration for both electricity and natural gas to fully address greenhouse gas emissions.

Sexton suggested having email addresses and telephone numbers would be helpful in outreach to certain target audiences as opposed to mailers.

**3.2 Opportunities and Motivating Factors for Residential Electricity Monitoring and Electricity Bill Explorer Adoption: Would you Sign Up for These?**

Discussion relating to this item was heard in Item 4.

Member Tuleya left the meeting at 1:01 p.m.

**Committee/Staff Remarks and Future Agenda Items**

None.

**Adjourn**

CPAG Vice Chair Martin-Milius adjourned the meeting at 1:02 p.m.